

Training Updates

Contact: Klasha Ray

SHOC Training Update

On April 17 and April 25, 2019, County OES hosted four sessions of SHOC 101: Awareness Training for County employees. Then on June 6, 2019 in partnership with the Red Cross County OES held a shelter simulation drill followed by a tabletop exercise. The SHOC 101 training and exercise were held as part of the update and revision of the County’s Mass Care Sheltering SHOC plan. The SHOC simulation drill and tabletop exercise consisted of about 200 participants, with 26 facilitators from Red Cross, Public Health and OES, 16 observers some from Riverside County DPSS, 146 players, 7 SHOC Coordinators and 3 presenters! Some County agencies and departments that participated as players were from TAD, Community Services, Fleet Management, Airports, Probation, Public Defenders

Grants Update

Contact: M. Antonucci, E. Segura, T. Sutera, T. Sumrall

FY2017 Homeland Security Grant Program

County OES has notified the subrecipients of their approved projects, which may have varied from the proposed projects submitted. If your project has a hold trigger such as an EHP, EOC, FBI, sole source request(s) or your project includes an item(s) on the Controlled Equipment List, additional approval is required prior to proceeding. Should you need a modification, please submit them as soon as possible.

Deadlines:

7/15/19 – Next Status Report Due

5/6/19 – Next Modification Request Due

Office, Veterans Affairs, Loma Linda Fire Department, Easy Valley Fire Command and many more! A SHOC Coordinators briefing was held by Daniel Munoz, Assistant Emergency Services Manager with OES. This briefing went over what is SHOC, their roles as coordinators and how to prepare. Goals were set, future SHOC trainings were discussed with the next SHOC coordinators meeting set in August 2019. In addition to this training and exercise OES is currently working on revamping the SHOC 201 training curriculum with a plan to launch in 2020.

ARC Shelter Operations Training

Training is always a priority when it comes to emergency preparedness. Recently Klasha Ray, Emergency Services Officer with County OES attended the ARC Shelter Operations Training. The training session was a basic level course that introduced the guidelines and procedures for setting up, running and closing a shelter during a disaster. Participants worked on a case study that took them

FY2018 Homeland Security Grant Program

The preliminary application has been approved by the State and County OES will send out application packets to the subrecipients soon. Do not begin spending until you receive your Approved Project Worksheet. Allocations/project may have changed.

FY2018 Emergency Management Performance Grant

Upcoming Deadlines:

5/31/19 – EMPG projects must be completed.

6/7/19 – Mandatory Fourth Quarter Performance Reports due.

6/7/19 – Deliverables and final Reimbursement Requests due.

6/30/19 – Completion of all NIMS and FEMA training courses. This is a FEMA requirement.

Jurisdictions who receive funding for per-



Volunteers setting up mock shelter

through four of the six phases of the Sheltering Cycle: Opening, Organizing, Operating, and Closing. We also went over Red Cross’ mission and described the process of helping individuals, families and communities to prepare for, respond to and recover from disasters. The course also reviewed the role of government partners at a shelter.

sonnel costs must have the ability to track grant hours within their payroll system, and functional timecards need to be included in reimbursement packets as supporting documentation. The Code of Federal Regulations state that **“Charges to Federal awards for salaries and wages must be based on records that accurately reflect the work performed. These records must: (ii) Be incorporated into the official records of the non-Federal entity.”** See C.F.R. 200.430 (i) (8). **Your payroll system should have the ability to establish an activity code for grant hours that grant funded personnel can use when working on grant related activities.**

FY2019 Emergency Management Performance Grant

The FY19 EMPG Notice of Funding Opportunity (NOFO) has been released by DHS. We are waiting for State Guidance on this grant.



The Local Assistance Center (LAC) opened in the Trona High School gym on July 10, 2019

When the Earth Shakes

Contact: Klasha Ray

The biggest earthquake to occur in Southern California in two decades hit one of the smallest towns in San Bernardino County. On July 4, 2019, a 6.4 magnitude hit Trona California, then like a returning thief in the night another 7.1 magnitude earthquake hit the small town of about 1900 residents on July 5,

2019. The San Bernardino County Office of Emergency Services (OES) was quick to respond by activating the EOC (Emergency Operations Center) on July 4 to coordinate with county departments in recovery efforts.

On July 6, 2019, San Bernardino County proclaimed a Local Emergency, the Governor issued a Proclamation of a State of Emergency and requested a Presidential Declaration of a Major Emergency. By 12:15 a.m. on July 6 agency representatives from ICEMA (Inland Counties Emergency Medical Association), Public Health, Behavioral Health, Sheriff, Cal

OES, Cal Guard (National Guard) and utilities representatives were on site at the Operational Area (OA) EOC. In the coming days the town would suffer through continuous aftershocks morning and night ranging between 2 to 5.4 magnitude.

By 4:30 p.m. on July 6 the OA EOC had established a Commodity Point of Distribution (CPOD) for bottled water at Trona High School with operations from 8 a.m. – 8 p.m. daily. The Red Cross Emergency Response Vehicle (ERV) deployed to the CPOD to supply sandwiches and MREs during CPOD



County departments lined up to offer services to residents

OES Quarterly Report



San Bernardino County Fire, Office of Emergency Services

Earth Shakes

CONTINUED FROM P1

hours. Emergency Communications Service (ECS) volunteers, the Community Emergency Response Team (CERT) and Cal Guard assisted with the distribution of goods. Within 24 hours the CPOD would also house portable toilets and showers. To ensure all residents could utilize these important resources County OES ensured accessible facilities were provided for people with disabilities and others with access and functional needs. County Animal Care and Control teams were also deployed to assist with loose animals and the Department of Behavioral Health deployed a Crisis Response Team to support the community of Trona with basic mental health services.



On July 8 the President of the United States signed an Emergency Declaration which would make life saving resources such as food, water, medical supplies and additional search and rescue teams available if needed. The OA EOC partnered with Victor Valley Transit Authority (VVTA) to provide shuttle service for residents from Trona High School to the American Red Cross shelter in Ridgecrest. The town of Trona was still without water and the OA EOC partnered with the San Bernardino County National Voluntary Organizations Active in Disaster (VOAD) to coordinate distribution of goods at local faith based organizations. Private corporations such as Home Depot, Vons and Nestle delivered

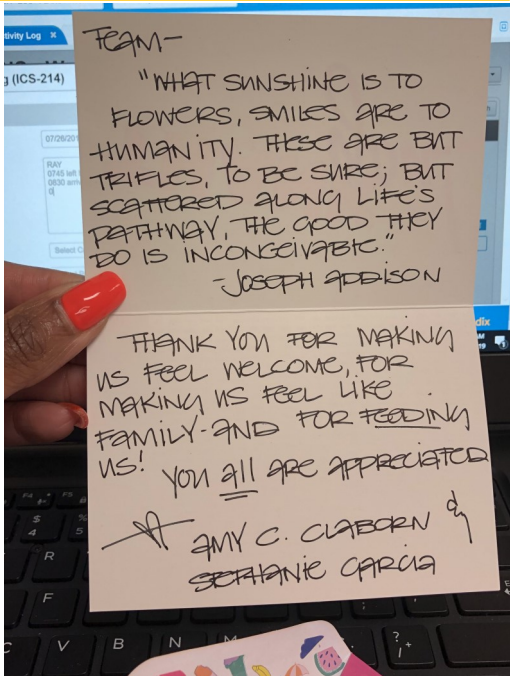
ered goods that were distributed at the CPOD and local churches.

The residents of Trona needed assistance so a town hall meeting took place on July 10, 2019, at 10 a.m. and the Local Assistance Center (LAC) opened that same day. Through coordination with county departments, OES stood up the LAC on July 10 in the Trona High School gym. This was following the town hall meeting conducted by local and county leaders to provide additional information to Trona residents. The mission of the LAC is to assist the community by providing a centralized location for services and resource referrals for unmet needs following a disaster or significant emergency. Some of the federal, state, local and nonprofit agencies represented in the LAC were: Department of Motor Vehicles, California Department of Insurance, County of San Bernardino Department of Aging and Adult Services, County Land Use Services, American Red Cross (ARC), and Voluntary Organizations Active in Disaster (VOAD). The LAC serviced a total of 1,599 residents between July 10 and 18.

The LAC was demobilized and the county transitioned to a Recovery Center to continue assisting residents in recovery efforts on a smaller scale by focusing on providing the most needed services to the community. At the Recovery Center County of San Bernardino Land Use Services offered a \$1,500 fee waiver for permits, serviced 94 residents and performed 45 home inspections between July 19 and 31. During that same timeframe County of San Bernardino Department of Aging and Adult Services serviced 72 residents at the Recovery Center, performed 35 home visits and issued gift cards to the senior and disabled community of Trona.

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Thank you card from resident

County OES coordinated cost recovery efforts by compiling damage assessment information provided by the Office of the Fire Marshal for Cal OES and FEMA inspection teams in the days following the earthquake. While there was not enough damage to warrant Individual Assistance (IA) from FEMA for Trona residents County OES was able to secure California Disaster Assistance Act (CDAA) funding to assist responding agencies with up to 75% cost reimbursements.

County OES continues to provide long-term recovery coordination with local state and federal agencies to assist the community of Trona.



Residents pick up water and ice

PSPS Public Outreach

Contact: Miles Wagner

A community meeting sponsored by Southern California Edison to explain the Public Safety Power Shutoff (PSPS) program was held in Wrightwood on June 25, 2019. Approximately 50 residents attended the program. Also present at the event was the Wrightwood Fire Safe Council, the American Red Cross and the San Bernardino County Office of Emergency Services.

Southern California Edison explained the purpose of the PSPS to those present and reminded the audience to be prepared to survive in the event electricity goes off for any reason, not just from a PSPS. The criteria for determining when a PSPS alert is issued, what happens after an alert but before the PSPS occurs, and when and for how long a PSPS would be were also presented. The SCE Outage website was demonstrated and discussed.

Jennifer Cusack from SCE Public Affairs guided the program with assistance from other SCE staff from the SCE Incident Management Team. Information was also available for persons that rely on electrically powered critical life support systems. General electri-

cal safety information and tips on what to do if a person finds a downed power line were presented.

The Wrightwood Fire Safe Council provided information on fuel reduction methods and requirements, general disaster safety and community preparedness.

The American Red Cross provided general information on sheltering and family reunification steps to take before, during, and after a disaster.

The San Bernardino County Office of Emergency Services provided information on Family Disaster Planning, Ready SB County, evacuation route planning, and other disaster related information.

Listos Program Going Strong!

Contact: Denise School

The Listos program is going strong in San Bernardino County! Since the beginning of the year, the cadre of Listos volunteer instructors have been able to conduct four classes throughout the county.

In April, Listos hosted two classes for residents of the City of Fontana. The first class was held at the Iglesia de Pentacostal Emmanuel. The pastor and congregation enjoyed Listos training so much so that they would like to continue to have a regular Listos training at their church. It is our hope to send a few of their members to Listos Train-the-Trainer later this year to support additional Listos trainings. The second class was held for the parents of students attending South Tamarind Elementary School. County OES is working with the Fontana Unified School District to deliver Listos trainings to parents at two additional schools this school year.



In June, Listos training was held in the cities of Colton and San Bernardino. It was the first training in the City of Colton and OES will be working with the city to start and grow their program. The following week, Listos was invited to deliver the training at the Consulate of Mexico, located in the City of San Bernardino, as part of their youth summer camp. Youth, alongside some of their parents were able to get valuable information on disaster preparedness and the Consulate expressed interest in hosting another Listos training for adults.

Not only are the Listos instructors busy delivering training to various parts of the county, they are also dedicating themselves to becoming better instructors. Listos instructors were able to attend the California For All

CERT and Listos Preparedness Conference in San Diego as well as an Instructor Enhancement Retreat in Santa Barbara.

With additional funding from the California For All grants, the Listos program will continue to grow in San Bernardino County.



Oscar Limon, Listos, providing training

Juvaré Exchange19—New Orleans

Contact: Carrie Cruz

No oyster or bowl of gumbo was safe when staff from the San Bernardino County Office of Emergency Services hit Bourbon Street during the JUVARE (formerly INTERMEDIX) Exchange19 conference in New Orleans May 6-9, 2019. In addition to the big fun in the big easy, New Orleans set the tone for this year’s conference, which was full of fun, friendliness, excitement and enthusiasm to learn from the experiences of veteran presenters, keynote speakers, and each other.



Exchange19 brought together more than 325 emergency management and health prep and response professionals from numerous federal, state and local agencies as well as some from a number of agencies from across the globe. This conference focused on networking and distinguishing JUVARE the brand and their vision for the future of WebEOC since splitting with INTERMEDIX.

Among the highlights:

Inspirational Keynote Speakers: Todd Stalbaum and Rorke Denver shared powerful and motivating stories from their experiences. A veteran emergency health manager in Orlando, Stalbaum’s recounting of the Pulse Nightclub shooting was ex-



tremely moving. Commander Denver, a former Navy SEAL instructor, inspired the audience to incrementally improve and “find another inch” as well as to always “advance your position” in terms of preparedness.

Guru Lounges: The “Guru Lounges” provided staff opportunities to get one-on-one time with solutions experts and many of the issues on our “to-do” list were addressed and we are continuing to move forward, including mapping and overall management of the County’s WebEOC instance.

New Solutions for Incident Management: Juvaré unveiled the upcoming release of the Juvaré

Exchange (JX), a first-of-its-kind real-time collaborative incident management network which will revolutionize how incident management is done. JX connects public, private and healthcare organizations and agencies across borders and jurisdictions to provide a new standard for real-time comprehensive situational awareness. More info to come!

As a reminder:

WebEOC accounts are available for all of our Operational Area (OA) Cities/Towns and countywide partners.

Please review your current WebEOC users and advise OES of any changes.

If you are interested in having your own “practice” incident and/or want to utilize WebEOC for an exercise, contact OES.

Stay tuned for upcoming training opportunities!!



SHOC and Awe

Contact: Michael A. Ramirez, Tracey Martinez

Over 175 participants from 32 county departments, the American Red Cross and Voluntary Organizations Active in Disaster (VOAD) participated in a three-part exercise that began on Tuesday, June 4, 2019, and culminated with the simulated activation of a Shelter Operations Compound (SHOC) on Thursday, June 6, 2019. The exercise was coordinated by mass care planners from the San Bernardino County Fire, Office of Emergency Services (County OES) and was conducted at the National Orange Show in San Bernardino.

The exercise scenario was based on a mountain region wildfire that forced the evacuation of whole communities, with an estimated 65,000 residents displaced. On Tuesday, County OES placed a call to the County Chief Operating Officer (COO) outlining the simulated scenario and to request permission to activate a SHOC. Upon approval from the COO, County OES convened an initial planning conference call with key SHOC stakeholders to initiate plans to establish a SHOC at the National Orange Show in San Bernardino. On Thursday, June 6, a 150-bed shelter



Supervising ESO Zack Mullennix conducts the discussion based portion of the exercise

with a Medical Services Unit was set up in real-time as county departments and agencies provided a variety of client services to volunteer “shelter residents” fleeing the wildfire. Following the setup, exercise participants took part in a tabletop exercise to discuss further their staffing needs to support a SHOC. A representative from Adventist Community Services also presented on the importance of planning with regard to donations management during disasters.

The exercise was conducted to test the activation of the County’s SHOC Plan, an all-inclusive and innovative approach to mass care. A SHOC provides a one-stop shop for

access to a Local Assistance Center (LAC), a co-located animal shelter, reunification and communication centers in addition to basic shelter services and access to advanced medical and mental health services.

“When the call comes to evacuate the County of San Bernardino is ready, willing and able to assist you with your evacuation needs,” stated County Office of Emergency Services Manager Michael Antonucci. “We continually test our operation plans to ensure we are ready and available when needed.”

The SHOC “concept” was created in 2003, with its first deployment during the 2016 wildfire. After considerable refinement, coordination and training this programmatic approach to mass care and sheltering is being held up as a model for multi-jurisdictional, multi-discipline mega-sheltering. Over 300 county employees are trained to support the SHOC. San Bernardino County can set-up three SHOCs simultaneously within two hours. Each shelter can accommodate 3,500-5,000 people for as long as necessary for residents to return to their homes safely.



The San Bernardino County Department of Public Health – Preparedness and Response Program partnered with the Office of Emergency Services and the American Red Cross to train San Bernardino County Human Services Employees on Shelter Operations.

After the Storm

Contact: Michael A. Ramirez

Long after the water has ceased to flow and the saturated earth has dried out, the San Bernardino County Fire, Office of Emergency Services and any jurisdiction affected by flooding continue to work to recover. Such is the case with damage sustained during the February 14, 2019, storm that caused flood damage throughout the County. On Wednesday, June 5, affected jurisdictions attended an Applicants' Briefing conducted by the California Governor's Office of Emergency Services (Cal OES). While the County did not sustain enough damage to receive Public Assistance (PA) or Individual Assistance (IA) from FEMA, the County was eligible for Cali-

fornia Disaster Assistance Act (CDAA) recovery funds as a result of the Governor's Proclamation of a State of Emergency. The proclamation makes eligible cost recovery funds available for emergency protective measures as well as permanent work. The Applicants' Briefing is an opportunity for Cal OES to de-

scribe what assistance is available and to orient emergency managers and agency fiscal staff to the recovery process. Applications for assistance were due to Cal OES by July 1, 2019, and will initiate the process of recovery for those affected jurisdictions.



representatives from jurisdictions impacted by the February 14, 2019, storm

Debris Management Training

Contact: Miles Wagner

Miles Wagner attended E/G/L0202 Debris Management Planning for state, tribal and local officials from May 20 to May 22, 2019. The three-day class was held in Ventura, CA and sponsored by Ventura County Office of Emergency Services.

Attendees for the class came from Ventura County, Santa Barbara County, Los Angeles County, San Francisco County, City of Santa Paula, City of Fillmore, City of Santa Clarita, South San Francisco, several special districts and Private Non-Profit (PNP) groups.

This class focused on planning, situational awareness forecasting, eligibility and special considerations. Also covered was operations

and implementation of a Debris Management Program. This portion covered debris contracting, monitoring, health and safety and public information. The class also included a section on finance and administration that covered grant life cycle, roles and responsibilities, documentation and closeout and audit. Personnel from Ventura and Santa Barbara County discussed their experiences resulting from the Thomas and Wolsey Fires and the flooding experienced after the Thomas Fire.

The class will equip San Bernardino County to develop a comprehensive Debris Manage-

ment Plan prior to an incident with large amounts of debris. Some incidents that may have debris removal needs are wildfires, earthquakes, flooding, or similar widespread incidents. Debris removal requirements vary, depending upon the type of debris and hazards the different debris present.



Class in session

Fontana Welcomes New Era of Preparedness

Contact: Martha Guzman-Hurtado, City of Fontana; Aminah Mears

The City of Fontana is investing in a robust emergency management program to ensure residents have access to resources to keep their families safe before, during and after a major disaster. In August 2018, the City of Fontana celebrated the grand opening of the new Emergency Operations Center (EOC) located in the Fontana Police Department. In the event of a city-wide disaster, the state-of-the-art EOC serves as the hub for coordinating, planning, responding, recovering and all other public safety efforts. Next door to the Fontana Police Department is the Fire Administration building strategically placed to improve coordination and collaboration among first responders.

When it comes to a massive coordinated response, the City of Fontana understands that there is no room for error. The Mayor and City Council take the issue of emergency management serious by investing in technology, staff training and outreach efforts to ensure the community has the information they need to be prepared.

The City, in cooperation with the San Bernardino County Fire, Office of Emergency Services operates an Emergency Management Program and has a full-time Emergency Services Officer (ESO) who works with the city and community to ensure all functions of Emergency Management are implemented. Both the ESO and City personnel work together to develop emergency management plans, conduct training and exercises and provide preparedness outreach. Fontana's Emergency Management Program also oversees the City's Community Emergency Response Team Program (CERT). The City also encourages residents to download the free Ready SB County app to develop an emergency preparedness plan for their families.



Fontana's new state-of-the-art Emergency Operations Center (EOC)

Mayor Acquanetta Warren has been leading the charge on personal safety preparedness. She shares that the City of Fontana is doing everything within its power to keep families safe in the event of a major disaster and that "...it is critical for you to do your part by having an emergency plan in place."

In addition, the city has embarked on a new preparedness campaign to encourage safety vigilance throughout the City. People who

live, work and do business in Fontana can find all they need to be better prepared by visiting ready@fontana.org or Fontana.org/emergency-preparedness. The ReadyFontana campaign is a way for the city to reach out and provide education and resources so the whole community can do their part to make Fontana a secure and resilient city.

